

SITHGAM001

Provide Responsible Gambling Services

Provide Responsible Gambling Services training (also known as NSW RCG course) is designed to qualify gambling industry employees to promote safety in an establishment where gambling occurs. It provides the basic details of working in a gambling environment and how to anticipate and prevent problems.



Course Information

- ◆ RCG training is required for all licensees and staff whose job responsibilities are related to gaming machines and gambling process.
- ◆ RCG training is required for people working in an environment where gambling occurs, including: Gaming room attendants; Casino workers; Licensees; Managers; Security Officers.
- ◆ RCG course should be undertaken only if you have never done this course before or your competency card expired more than 28 days ago. If you have a valid RCG competency card or it has expired recently, you need to do a L&GNSW online refresher course.
- ◆ Students should apply for a RCG competency card by themselves in Service NSW centre after completing a course successfully and receiving an interim certificate.
- ◆ An RCG Interim certificate is valid for 90 days after which you must use an RCG competency card to work in the industry.
- ◆ RCG competency cards are valid for 5 years. After that a refreshment is required.
- ◆ RCG course RCG training course consists of PowerPoint presentation, class activities, videos and a final assessment, which is conducted over a minimum of six hours. There are no exemptions from this course.
- ◆ RCG course will include information about:
 - Legislative framework
 - Gambling guidelines
 - Strategies to prevent addiction

Contact us on

How to get your RCG card

To receive your competency card,
you will need to:

1



Complete the course successfully and receive an NSW RCG interim certificate.

2



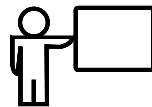
Take your RCG interim certificate and 100 points of identification (see details on the back side of the certificate).

4



The competency card will be posted to you within 4 weeks. You can also access your digital licence.

3



Visit the closest Service NSW centre to order your competency card.



BOOK TODAY

**We have RCG courses available most days of the week
in our Sydney training centre**

We offer a fun and informative one day RCG course that will provide you with the knowledge and skills to obtain a NSW RCG certificate, allowing you to apply for your RCG photo card. We run daily courses so it is easy to fit the RCG course into your schedule.

Contact us on

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🌐 <https://trans-planttraining.edu.au>

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